

Pioneer Dj

DJ MIXER

DJM-S9

serato || **serato**  **DJ**

<http://pioneerdj.com/support/>

<http://serato.com/>

The Pioneer DJ site shown above offers FAQs, information on software, and various other types of information and services to allow you to use your product in greater comfort.

The contents of the warranty for the United States and Canada are provided on the last pages of the instruction in English.

For the latest version of the Serato DJ Intro software, access Serato.com and download the software from there.

Operating Instructions (Quick Start Guide)

Thank you for buying this Pioneer product. Please read through these operating instructions so you will know how to operate your model properly. After you have finished reading the instructions, put them away in a safe place for future reference. In some countries or regions, the shape of the power plug and power outlet may sometimes differ from that shown in the explanatory drawings. However the method of connecting and operating the unit is the same.

IMPORTANT



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

CAUTION

**RISK OF ELECTRIC SHOCK
DO NOT OPEN**

CAUTION:

TO PREVENT THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

D3-4-2-1-1b_A1_En

NOTE

THE NO USER-SERVICEABLE PARTS COMPARTMENT WARNING IS LOCATED ON THE APPLIANCE BOTTOM.

D3-7-13-68_A1_En

IMPORTANT



Ce symbole de l'éclair, placé dans un triangle équilatéral, a pour but d'attirer l'attention de l'utilisateur sur la présence, à l'intérieur du coffret de l'appareil, de "tensions dangereuses" non isolées d'une grandeur suffisante pour représenter un risque d'électrocution pour les êtres humains.

ATTENTION

**DANGER D'ELECTROCUTION
NE PAS OUVRIR**

ATTENTION :

POUR ÉVITER TOUT RISQUE D'ÉLECTROCUTION, NE PAS ENLEVER LE COUVERCLE (NI LE PANNEAU ARRIÈRE). AUCUNE PIÈCE RÉPARABLE PAR L'UTILISATEUR NE SE TROUVE À L'INTÉRIEUR. CONFIER TOUT ENTRETIEN À UN PERSONNEL QUALIFIÉ UNIQUEMENT.



Ce point d'exclamation, placé dans un triangle équilatéral, a pour but d'attirer l'attention de l'utilisateur sur la présence, dans les documents qui accompagnent l'appareil, d'explications importantes du point de vue de l'exploitation ou de l'entretien.

D3-4-2-1-1b_A1_Fr

REMARQUE

L'AVERTISSEMENT DE PIÈCES NON RÉPARABLES PAR L'UTILISATEUR SE TROUVE SUR LE DESSOUS DE L'APPAREIL.

D3-7-13-68_A1_Fr

IMPORTANT SAFETY INSTRUCTIONS

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11) Only use attachments/accessories specified by the manufacturer.
- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



D3-7-13-69_En

VENTILATION CAUTION

When installing this unit, make sure to leave space around the unit for ventilation to improve heat radiation (at least 5 cm at rear, and 3 cm at each side).

D3-4-2-1-7d*_A1_En

CAUTION

The **POWER** switch on this unit will not completely shut off all power from the AC outlet. Since the power cord serves as the main disconnect device for the unit, you will need to unplug it from the AC outlet to shut down all power. Therefore, make sure the unit has been installed so that the power cord can be easily unplugged from the AC outlet in case of an accident. To avoid fire hazard, the power cord should also be unplugged from the AC outlet when left unused for a long period of time (for example, when on vacation).

D3-4-2-2-2a*_A1_En

When using this product, confirm the safety information shown on the bottom of the unit.

D3-4-2-2-4_B1_En

Operating Environment

Operating environment temperature and humidity: +5 °C to +35 °C (+41 °F to +95 °F); less than 85 %RH (cooling vents not blocked)

Do not install this unit in a poorly ventilated area, or in locations exposed to high humidity or direct sunlight (or strong artificial light).

D3-4-2-1-7c*_A2_En

WARNING

This equipment is not waterproof. To prevent a fire or shock hazard, do not place any container filled with liquid near this equipment (such as a vase or flower pot) or expose it to dripping, splashing, rain or moisture.

D3-4-2-1-3_A1_En

WARNING

This product equipped with a three-wire grounding (earthed) plug - a plug that has a third (grounding) pin. This plug only fits a grounding-type power outlet. If you are unable to insert the plug into an outlet, contact a licensed electrician to replace the outlet with a properly grounded one. Do not defeat the safety purpose of the grounding plug.

D3-4-2-1-6_A1_En

WARNING

To prevent a fire hazard, do not place any naked flame sources (such as a lighted candle) on the equipment.

D3-4-2-1-7a_A1_En

PRÉCAUTION DE VENTILATION

Lors de l'installation de l'appareil, veillez à laisser un espace suffisant autour de ses parois de manière à améliorer la dissipation de chaleur (au moins 5 cm à l'arrière et 3 cm de chaque côté).

D3-4-2-1-7d*_A1_Fr

ATTENTION

L'interrupteur **POWER** de cet appareil ne coupe pas complètement celui-ci de sa prise secteur. Comme le cordon d'alimentation fait office de dispositif de déconnexion du secteur, il devra être débranché au niveau de la prise secteur pour que l'appareil soit complètement hors tension. Par conséquent, veillez à installer l'appareil de telle manière que son cordon d'alimentation puisse être facilement débranché de la prise secteur en cas d'accident. Pour éviter tout risque d'incendie, le cordon d'alimentation sera débranché au niveau de la prise secteur si vous prévoyez une période prolongée de non utilisation (par exemple avant un départ en vacances).

D3-4-2-2-2a*_A1_Fr

Lorsque vous utilisez ce produit, vérifiez les informations concernant la sécurité sous l'appareil.

D3-4-2-2-4_B1_Fr

Milieu de fonctionnement

Température et humidité du milieu de fonctionnement : De +5 °C à +35 °C (de +41 °F à +95 °F) ; Humidité relative inférieure à 85 % (orifices de ventilation non obstrués)

N'installez pas l'appareil dans un endroit mal ventilé ou un lieu soumis à une forte humidité ou en plein soleil (ou à une forte lumière artificielle).

D3-4-2-1-7c*_A1_Fr

AVERTISSEMENT

Cet appareil n'est pas étanche. Pour éviter les risques d'incendie et de décharge électrique, ne placez près de lui un récipient rempli d'eau, tel qu'un vase ou un pot de fleurs, et ne l'exposez pas à des gouttes d'eau, des éclaboussures, de la pluie ou de l'humidité.

D3-4-2-1-3_A1_Fr

AVERTISSEMENT

Cet appareil est muni d'une fiche de mise à la terre (masse) à trois fils. Comme la fiche présente une troisième broche (de terre), elle ne peut se brancher que sur une prise de courant, prévue pour une mise à la terre. Si vous n'arrivez pas à insérer la fiche dans la prise de courant, contactez un électricien qualifié pour faire remplacer la prise par une qui soit mise à la terre. N'annulez pas la fonction de sécurité que procure cette fiche de mise à la terre.

D3-4-2-1-6_A1_Fr

AVERTISSEMENT

Pour éviter les risques d'incendie, ne placez aucune flamme nue (telle qu'une bougie allumée) sur l'appareil.

D3-4-2-1-7a_A1_Fr

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

D8-10-1-2_A1_En

IMPORTANT NOTICE

THE MODEL NUMBER AND SERIAL NUMBER OF THIS EQUIPMENT ARE ON THE REAR OR BOTTOM. RECORD THESE NUMBERS ON PAGE 19 FOR FUTURE REFERENCE.

D36-AP9-3*_A1_En

Information to User

Alterations or modifications carried out without appropriate authorization may invalidate the user's right to operate the equipment.

D8-10-2_A1_En

WARNING: This product contains chemicals known to the State of California and other governmental entities to cause cancer and birth defects or other reproductive harm.

Wash hands after handling.

D36-P5_C1_En

POWER-CORD CAUTION

Handle the power cord by the plug. Do not pull out the plug by tugging the cord and never touch the power cord when your hands are wet as this could cause a short circuit or electric shock. Do not place the unit, a piece of furniture, etc., on the power cord, or pinch the cord. Never make a knot in the cord or tie it with other cords. The power cords should be routed such that they are not likely to be stepped on. A damaged power cord can cause a fire or give you an electrical shock. Check the power cord once in a while. When you find it damaged, ask your nearest service center or your dealer for a replacement.

S002*_A1_En

WARNING

Store small parts out of the reach of children and infants. If accidentally swallowed, contact a doctor immediately.

D41-6-4_A1_En

The Safety of Your Ears is in Your Hands

Get the most out of your equipment by playing it at a safe level – a level that lets the sound come through clearly without annoying blaring or distortion and, most importantly, without affecting your sensitive hearing. Sound can be deceiving. Over time, your hearing “comfort level” adapts to higher volumes of sound, so what sounds “normal” can actually be loud and harmful to your hearing. Guard against this by setting your equipment at a safe level BEFORE your hearing adapts.

ESTABLISH A SAFE LEVEL:

- Set your volume control at a low setting.
- Slowly increase the sound until you can hear it comfortably and clearly, without distortion.
- Once you have established a comfortable sound level, set the dial and leave it there.

BE SURE TO OBSERVE THE FOLLOWING GUIDELINES:

- Do not turn up the volume so high that you can't hear what's around you.
- Use caution or temporarily discontinue use in potentially hazardous situations.
- Do not use headphones while operating a motorized vehicle; the use of headphones may create a traffic hazard and is illegal in many areas.

S001a_A1_En

FEDERAL COMMUNICATIONS COMMISSION DECLARATION OF CONFORMITY

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Product Name: DJ MIXER

Model Number: DJM-S9, DJM-S9-N

Responsible Party Name: PIONEER ELECTRONICS (USA) INC.
SERVICE SUPPORT DIVISION

Address: 1925 E. DOMINGUEZ ST. LONG BEACH, CA 90810-1003, U.S.A.

Phone: 1-800-421-1404

URL: <http://www.pioneerelectronics.com>

D8-10-4*_C1_En

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Before start

How to read this manual

- Thank you for buying this Pioneer DJ product.
Be sure to read both this leaflet and the operating instructions! Both documents include important information that you must understand before using this product.
After you have finished reading the instructions, put them away in a safe place for future reference.
— For instructions on acquiring the operating instructions, see *Acquiring the manual* (p. 6).
- In this manual, names of screens and menus displayed on the product and on the computer screen, as well as names of buttons and terminals, etc., are indicated within brackets. (e.g.: [CUE] button, [Files] panel, [MIC] terminal)
- Please note that the screens and specifications of the software described in this manual as well as the external appearance and specifications of the hardware are currently under development and may differ from the final specifications.
- Please note that depending on the operating system version, web browser settings, etc., operation may differ from the procedures described in this manual.

Features

This unit is a 2-channel mixer optimally designed for DJ performances using the "Serato DJ" DJ software by Serato. It is equipped with two internal sound cards that are compatible with Serato DJ. These sound-cards will allow you to immediately start DJing using only one USB cable without troublesome settings as well as to smoothly switch to the next DJ. This unit also supports the scratch control of "Serato DJ" using a control vinyl (record) or control CD.

What's in the box

- Power cord(s)
 - USB cable
 - Only one USB cable is included with this unit.
To connect two units, use a cable conforming to USB 2.0 standards.
 - Fader bumper A x 4^[1]
 - Fader bumper B x 2^[1]
 - Operating Instructions (Quick Start Guide) (This document)
 - Serato DJ CONTROL CD x 2
- [1] Fader cushion A and Fader cushion B are included inside of the panel of this product.
For instructions on removing the panel, see this product's operating instructions.

Acquiring the manual

Various instructions are sometimes provided as files in PDF format. Adobe® Reader® must be installed in order to view PDF format files.

Viewing the Latest Version of the Operating Instructions

1 Launch a web browser on the computer and access the Pioneer DJ site below.

<http://www.pioneerdj.com/>

2 Click the [Support] icon.

3 Click the [FIND TUTORIAL & MANUALS] icon.

4 After selecting [DJM-S9] in the [MIXER] category, click the desired language.

Downloading of the operating instructions begins.

Downloading the Serato DJ software manual

1 Launch a web browser on the computer and access the Serato DJ site below.

<http://serato.com/dj/downloads>

2 After clicking "Manuals and Quickstart guides" on the right-hand side of the download page, click the relevant manual.

Downloading of the Serato DJ software manual starts.

Installing the software

Before installing the software

The Serato DJ software and driver software are not included. Access the Pioneer DJ support page and download the software.
<http://pioneerdj.com/support/>

- The user is responsible for preparing the computer, network devices and other elements of the Internet usage environment required for a connection to the Internet.

About the driver software

This driver software is an exclusive driver for outputting audio signals from the computer.

❖ Obtaining the driver software

1 Launch a web browser on the computer and access the Pioneer DJ site below.

<http://www.pioneerdj.com/>

2 Click the [Support] icon.

3 After clicking [FIND SOFTWARE & FIRMWARE UPDATES], click DJM-S9 in the [MIXER] category.

4 After clicking [Drivers], download the latest driver software from the download page.

About the Serato DJ software

Serato DJ is a DJ software application by Serato. DJ performances are possible by connecting the computer on which this software is installed to this unit.

Minimum operating environment

Supported operating systems	CPU and required memory
Mac OS X: 10.10, 10.9 and 10.8	Intel® processor, Core™ i3, i5 and i7 1.07 GHz or better 4 GB or more of RAM
Windows: Windows 8.1 and Windows 7	Intel® processor, Core™ i3, i5 and i7 1.07 GHz or better 4 GB or more of RAM

Others	
USB port	A USB 2.0 port is required to connect the computer with this unit.
Display resolution	Resolution of 1 280 x 720 or greater
Internet connection	An Internet connection is required for registering the "Serato.com" user account and downloading the software.
Free HDD Space	5 GB

- For information on the latest system requirements, compatibility, and supported operating systems, see "Software Info" of "DJM-S9" on the Pioneer DJ support page below.
<http://pioneerdj.com/support/>
- Operation is not guaranteed on all computers, even if all the required operating environment conditions indicated here are fulfilled.
- Depending on the computer's power-saving settings, etc., the CPU and hard disk may not provide sufficient processing capabilities. For notebook computers in particular, make sure the computer is in the proper conditions to provide constant high performance (for example by keeping the AC power connected) when using Serato DJ.
- Use of the Internet requires a separate contract with a provider offering Internet services and payment of provider fees.
- Operating System support assumes you are using the latest point release for that version.

❖ Obtaining the Serato DJ software

1 Launch a web browser on the computer and access the Serato DJ site below.

<http://serato.com/dj/downloads>

2 Log in to your "Serato.com" user account.

- If you have already registered a user account on "Serato.com", proceed to step 4.
- If you have not completed registering your user account, do so following the procedure below.
 - Following the instructions on the screen, input your e-mail address and the password you want to set, then select the region in which you live.
 - If you check [E-mail me Serato newsletters], newsletters providing the latest information on Serato products will be sent from Serato.
 - Once user account registration is completed, you will receive an e-mail at the e-mail address you have input. Check the contents of the e-mail sent from "Serato.com".
- Be careful not to forget the e-mail address and password specified when you performed user registration. They will be required for updating the software.
- The personal information input when registering a new user account may be collected, processed and used based on the privacy policy on the Serato website.

3 Click the link in the e-mail message sent from "Serato.com".

Proceed to the Serato DJ download page. Proceed to step 5.

4 Log in.

Input the e-mail address and password you have registered to log in to "Serato.com".

5 Download the Serato DJ software from the download page.

About the installation procedure

After installing the driver software in Windows or Mac, install the Serato DJ software.

❖ Installation Procedure (Windows)

Do not connect this unit and the computer until installation is completed.

- Log on as the user which was set as the computer's administrator before installing.

- If any other programs are running on the computer, quit them.

1 Double-click the downloaded driver software (DJM_S9_x.xxx.exe).

2 Proceed with installation according to the instructions on the screen.

If [Windows Security] appears on the screen while the installation is in progress, click [Install this driver software anyway] and continue with the installation.

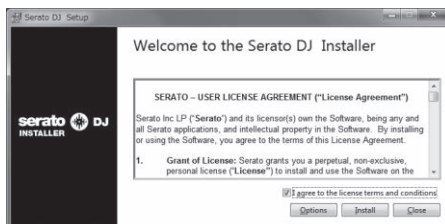
When the installation program is completed, a completion message appears.

After installing the driver software, install the Serato DJ software.

3 Unzip the downloaded Serato DJ software file.

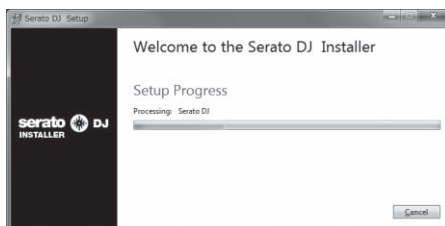
4 Double-click the unzipped software file to launch the installer.

5 Read the terms of the license agreement carefully, and if you agree, select [I agree to the license terms and conditions], then click [Install].



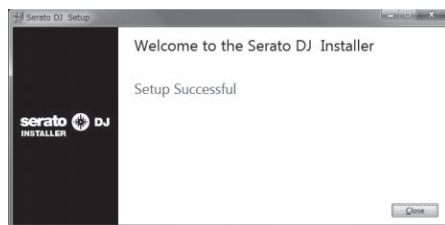
- If you do not agree to the contents of the license agreement, click [Close] to cancel installation.

Installation begins.



The message of successful installation appears once installation is completed.

6 Click [Close] to quit the Serato DJ installer.



❖ Installation procedure (Mac OS X)

Do not connect this unit and the computer until installation is completed.

- If any other programs are running on the computer, quit them.

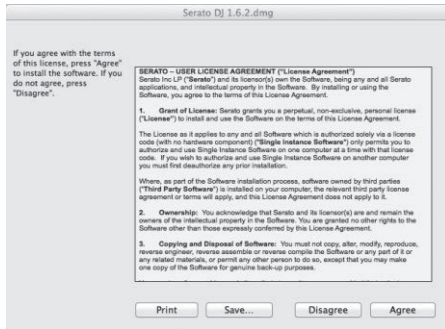
1 Double-click the downloaded driver software (DJM-S9_M_X.X.X.dmg).

2 Proceed with installation according to the instructions on the screen.

3 Unzip the downloaded Serato DJ software file.

4 Double-click the unzipped software file to launch the installer.

5 Read the terms of the license agreement carefully, and if you agree, click [Agree].



- If you do not agree to the contents of the usage agreement, click [Disagree] to cancel installation.

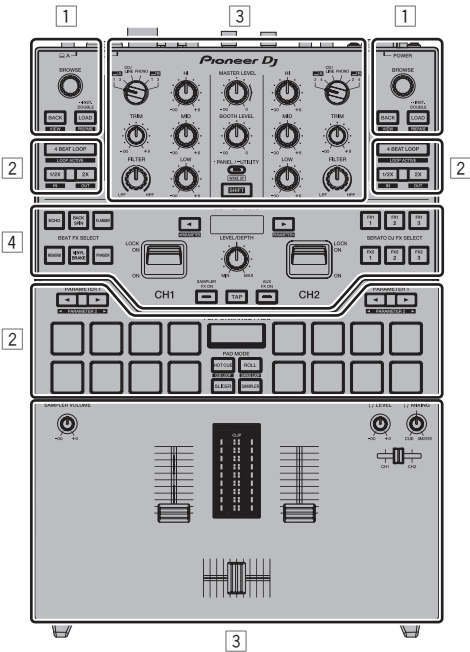
6 If the following screen appears, drag and drop the [Serato DJ] icon on the [Applications] folder icon.



Part names and functions

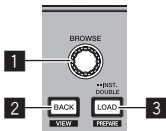
For further details on each unit, refer to the Operating Instructions and the Serato DJ software manual.

- For instructions on obtaining the Operating Instructions and the Serato DJ software manual, see *Acquiring the manual* on page 6.



- 1 Browser section
- 2 Deck section
- 3 Mixer section
- 4 Effect section

Browser section



1 Rotary selector

Turn:
The cursor moves vertically.

Press:
The next level is displayed.

2 BACK button

The cursor moves to the previous level.

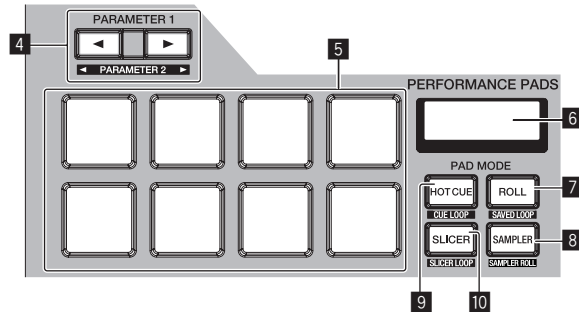
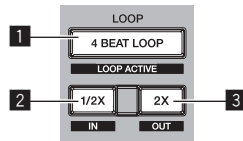
[SHIFT] + press:
Switches the Serato DJ layout.

3 LOAD button

The selected tracks are loaded to the respective decks.

[SHIFT] + press:
Loads tracks to the [Prepare] panel.

Deck section



1 4BEAT LOOP button

Turns the auto 4-beat loop on.

[SHIFT] + press:
Switches looping between active and non-active. (Loop Active)

2 LOOP 1/2X button

Halves the loop playback length.

[SHIFT] + press:
Sets a loop in point.

3 LOOP 2X button

Doubles the loop playback length.

[SHIFT] + press:
Sets a loop out point and starts loop playback.

4 PARAMETER◀ button, PARAMETER▶ button

Sets a parameter for the loop roll, slicer, sampler and other functions.

[SHIFT] + press:
Sets the second parameters such as the loop roll, slicer, sampler, etc.

5 Performance pads

Control the hot cue, loop roll, slicer, sampler and other functions.

6 PAD section display

Displays the currently set PAD mode and parameters, etc.

7 ROLL mode button

Sets the roll mode.

[SHIFT] + press:
Sets the saved loop mode.

8 SAMPLER mode button

Sets the sampler mode.

[SHIFT] + press:
Sets the sampler roll mode.

9 HOT CUE mode button

Sets the hot cue mode.

[SHIFT] + press:

Sets the cue loop mode.

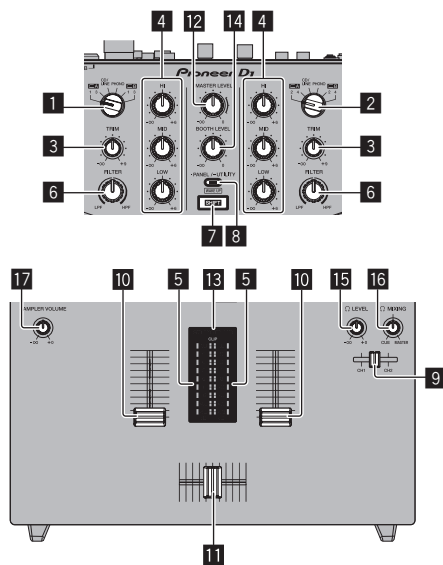
10 SLICER mode button

Sets the slicer mode.

[SHIFT] + press:

Sets the slicer loop mode.

Mixer section



1 INPUT SELECT switch (CH1 side)

Selects the CH1 input source from the components connected to this unit.

- [USB-A DECK1]: Select this to use the track loaded in **DECK1** of the Serato DJ software on the computer connected to the USB-A terminal.
- [USB-A DECK3]: Select this to use the track loaded in **DECK3** of the Serato DJ software on the computer connected to the USB-A terminal.
- [CD/LINE] terminal: Select this to use a line level output device (DJ player, etc.) connected to the [CD] terminals.
- [PHONO]: Select this to use a phono level output device (analog player, etc.) connected to the [PHONO] input terminals.
- [USB-B DECK1]: Select this to use the track loaded in **DECK1** of the Serato DJ software on the computer connected to the USB-B terminal.
- [USB-B DECK3]: Select this to use the track loaded in **DECK3** of the Serato DJ software on the computer connected to the USB-B terminal.

2 INPUT SELECT switch (CH2 side)

Selects the CH2 input source from the components connected to this unit.

- [USB-A DECK2]: Select this to use the track loaded in **DECK2** of the Serato DJ software on the computer connected to the USB-A terminal.
- [USB-A DECK4]: Select this to use the track loaded in **DECK4** of the Serato DJ software on the computer connected to the USB-A terminal.
- [CD/LINE] terminal: Select this to use a line level output device (DJ player, etc.) connected to the [CD] terminals.
- [PHONO]: Select this to use a phono level output device (analog player, etc.) connected to the [PHONO] input terminals.
- [USB-B DECK2]: Select this to use the track loaded in **DECK2** of the Serato DJ software on the computer connected to the USB-B terminal.

- [USB-B DECK4]: Select this to use the track loaded in **DECK4** of the Serato DJ software on the computer connected to the USB-B terminal.

3 TRIM control

Adjusts the level of the sound input to each channel.

4 ISO control

Boosts or cuts frequencies.

5 Channel Level Indicator

Displays the sound level of the respective channels before passing through the channel faders.

6 FILTER control

Applies the filter effect.

7 SHIFT button

When another button is pressed while pressing the [SHIFT] button, a different function is called out.

- For details on operation using the [SHIFT] button, see the Operating Instructions.

8 PANEL/UTILITY button

The panel display switches in the order below each time the button is pressed.

Panel display off → [REC] panel → [FX] panel → [SP-6] panel → Panel display off ...

[SHIFT] + press:

The panel display switches in the order below each time the button is pressed.

Panel display off → [SP-6] panel → [FX] panel → [REC] panel → Panel display off ...

Press for over 1 second:

If the button is pressed and held, this unit switches to the mode for changing the settings of this unit.

9 Headphone CUE fader

Outputs the sound to headphones by changing the ratio of the CH1 and CH2 sounds according to the fader position. To monitor only the sound of headphones, rotate the **HEADPHONES MIX** control all the way to the CUE side.

10 Channel fader

Move:

Adjusts the level of audio signals output in each channel.

[SHIFT] + move:

Use the channel fader start function.

11 Crossfader

Outputs the sound of each channel according to the curve characteristics selected by the **CROSS FADER CURVE** adjustment switch.

[SHIFT] + move:

Uses the crossfader start function.

12 MASTER LEVEL control

Adjusts the master sound level output.

13 Master level indicator

Displays the master output's audio level.

[CLIP] blinks when the output level is too high.

— Blinks slowly: indicates that the sound is about to be distorted.

— Blinks fast: indicates that the sound is distorted.

14 Booth monitor level control

Adjusts the level of audio signals output from the [BOOTH] terminal.

15 HEADPHONES LEVEL control

Adjusts the audio level output from the [PHONES] jack.

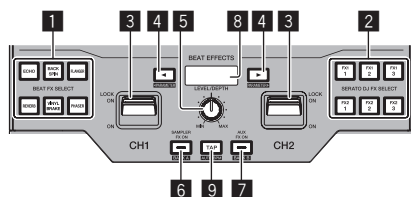
16 HEADPHONES MIX control

Adjusts the balance of the monitor volume between the sound of the channels selected for headphone **CUE** fader and the sound of the master channel.

17 SAMPLER VOLUME control

Adjusts the Serato DJ sampler deck's overall sound level.

Effect section



1 BEAT FX SELECT button

Select a beat effect to be applied to each channel. (Multiple effects cannot be selected at the same time.)

2 SERATO DJ FX SELECT button

Select a Serato DJ effect to be applied to each channel. (Multiple effects cannot be selected at the same time.)

3 EFFECT lever

The selected effect is applied to the corresponding channel while the lever is tilted toward you. It is locked if the lever is tilted forward, and the effect continues to be applied if the lever is released.

4 BEAT button

Set the beat fraction for synchronizing the effect sound.

[SHIFT] + press:

These adjust the effects' parameters.

5 LEVEL/DEPTH control

Adjusts the quantitative parameter of the effect.

6 SAMPLER FX ON button

If this is turned on, the selected effect is applied to the sampler sound output from Serato DJ.

[SHIFT] + press:

Loads the Effect **BANK** setting to this unit.

For details on Effect **BANK**, see this product's operating instructions.

7 AUX FX ON button

If this is turned on, the selected effect is applied to the sound of **AUX** input.

[SHIFT] + press:

Loads the Effect **BANK** setting to this unit.

For details on Effect **BANK**, see this product's operating instructions.

8 Effect section display

Displays the name of the currently selected effect and BPM, etc.

9 TAP button

Resets the effect time if the button is pressed and held when an effect is selected in Serato DJ.

Press:

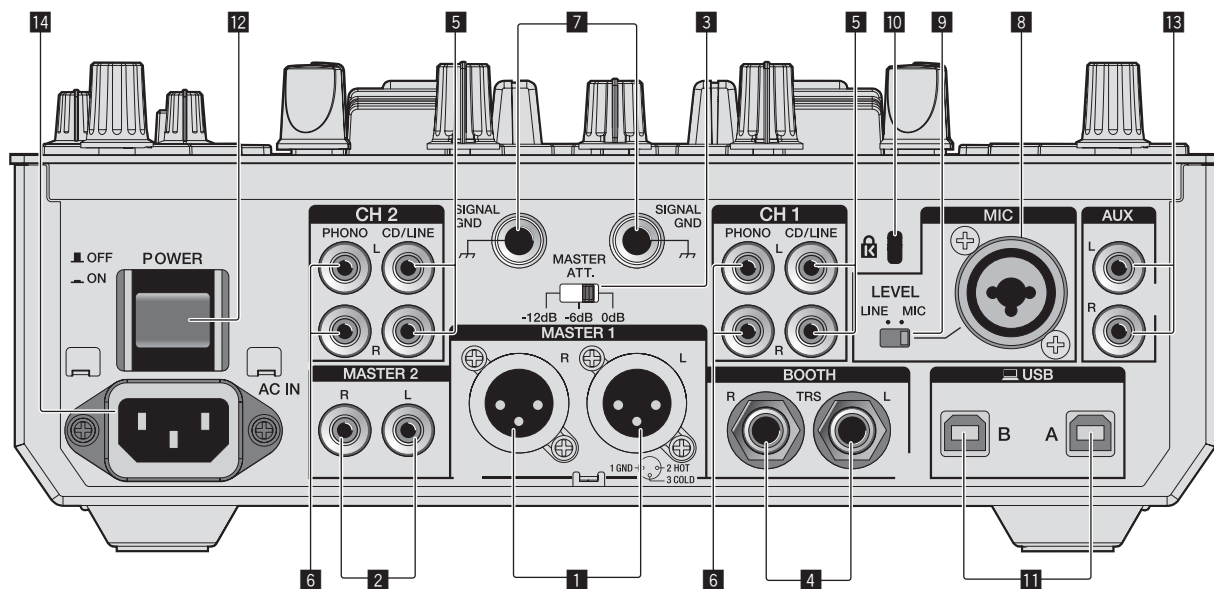
When the BPM measurement mode is set to **[TAP]**, tap the button with a finger to input the BPM manually.

Switches the BPM measurement mode to **[TAP]** when the measurement mode is set to **[AUTO]**.

[SHIFT] + press:

Switches the BPM measurement mode to **[AUTO]**.

Rear panel



1 MASTER 1 terminals

Connect powered speakers, etc., here.

Be sure to use these as balanced outputs. **Be careful not to accidentally insert the power cord of another unit.**

2 MASTER 2 terminals

Connect to a power amplifier, etc.

3 MASTER ATT level selector switch

Sets the attenuation level of the sound output from the **[MASTER 1]** and **[MASTER 2]** terminals.

— **[0]**: The level of the sound output from **[MASTER 1]** and **[MASTER 2]** terminals is output without change.

— **[-6]**: The level of the sound output from the **[MASTER 1]** and **[MASTER 2]** terminals is decreased by half.

— **[-12 dB]**: The level of the sound output from the **[MASTER 1]** and **[MASTER 2]** terminals is decreased by quarter.

The output signal level of **DJM-S9** may be too high for some devices connected to **[MASTER 1]** or **[MASTER 2]** terminal. If the sound of the connected device is distorted, switch **MASTER ATT** to **-6 dB** or **-12 dB**.

4 BOOTH output terminal

Output terminals for a booth monitor, compatible with balanced or unbalanced output for a TRS connector.

5 CD/LINE input terminal

Connect to a DJ player or a line level output component.

6 PHONO input terminals

Connect to an analog player or other phono level (MM cartridge) output device. Do not connect to a DJ player or other line level device. To connect a device to the [PHONO] terminals, remove the short-circuit pin plug inserted in the terminals.

Insert this short-circuit pin plug into the [PHONO] terminals when nothing is connected to them to cut external noise.

WARNING

The short-circuit pin plugs out of the reach of children and infants. If accidentally swallowed, contact a doctor immediately.

7 SIGNAL GND terminal

Connects an analog player's ground wire here. This helps reduce noise when the analog player is connected.

8 MIC input terminals

Connects a microphone here.

9 MIC input level selector switch

— [MIC]: Select this when connecting the microphone to the [MIC] terminal.

— [LINE]: Select this when connecting line level output devices to the [MIC] terminal.

10 Kensington security slot

11 USB terminal

Connect to a computer.

12 POWER switch

Turns this unit's power on and off.

13 AUX input terminal

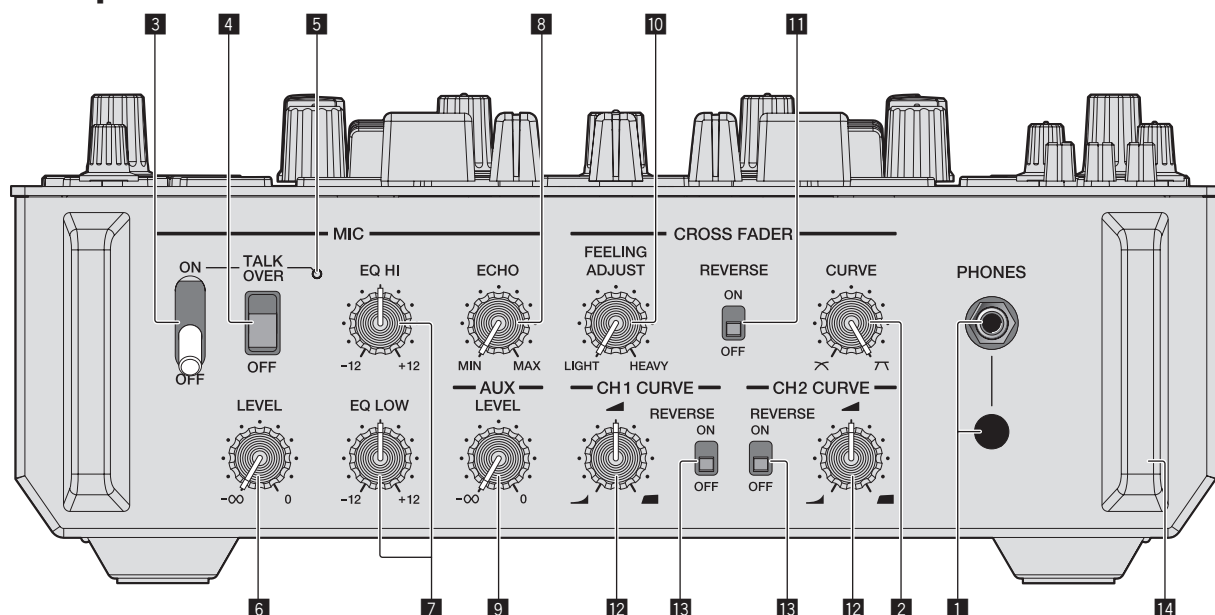
Connect to the output terminal of an external device (sampler, portable audio device, etc.)

14 AC IN

Connects to a power outlet using the included power cord. Wait until all connections between the equipment are completed before connecting the power cord.

Be sure to use the included power cord.

Front panel



1 PHONES jacks

Connect headphones here.

This product supports 1/4" stereo phone plugs and 3.5 mm stereo mini plugs.

2 CROSS FADER CURVE adjustment control

Adjusts the crossfader curve characteristics.

3 MIC ON OFF selector switch

Turns the microphone on/off.

4 MIC TALK OVER selector switch

Turns on and off the talk-over function while the microphone is turned on.

5 MIC indicator

Turns on and off the talk-over function while the microphone is turned on.

- While the **MIC** is off: The light is off.
- While the **MIC** is on: The light is on.
- While talking over: The light blinks.

6 MIC LEVEL control

Adjusts the level of the sound output from the [MIC] channel.

7 MIC EQ (HI, LOW) control

Adjusts the sound quality of the [MIC] channel.

8 MIC ECHO control

Adjusts the parameter of echo effect applied to the [MIC] channel.

9 AUX LEVEL control

Adjusts the level of the sound input to the **AUX** channel.

10 CROSS FADER FEELING ADJUST control

This can be used to adjust the crossfader's operating load.

11 CROSS FADER REVERSE switch

Turns the crossfader reverse function on and off.

12 CH FADER CURVE adjustment control

Adjusts the curve characteristics of the corresponding channel fader.

13 CH FADER REVERSE switch

Turns on and off the reverse function of the corresponding channel fader.

14 Front guard

Protects the terminals and controls on the front panel.

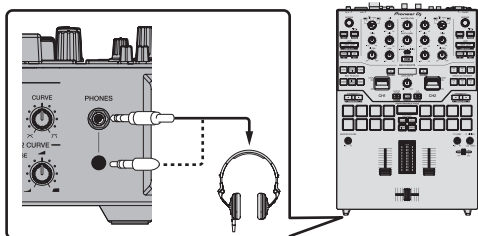
Do not use it as a foot of the product. The unit may tip over.

Operation

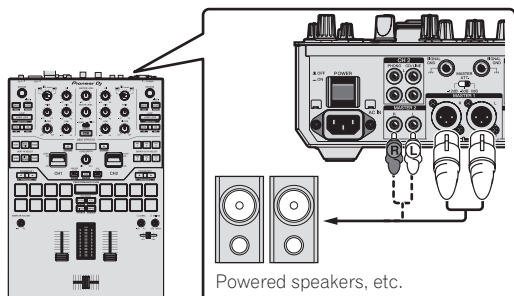
- Connect the power cord after all the connections between devices have been completed.
- Be sure to turn off the power and unplug the power cord from the power outlet whenever making or changing connections.
- Refer to the operating instructions for the component to be connected.
- Be sure to use the included power cord.
- Connect this unit and the computer directly using the included USB cable.
- A USB hub cannot be used.

Connections

1 Connecting headphones to the [PHONES] terminal.

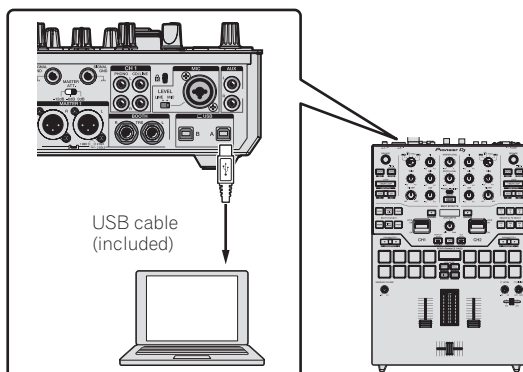


2 Connect devices such as powered speakers, a power amplifier, and components to the [MASTER 1] or [MASTER 2] terminal.



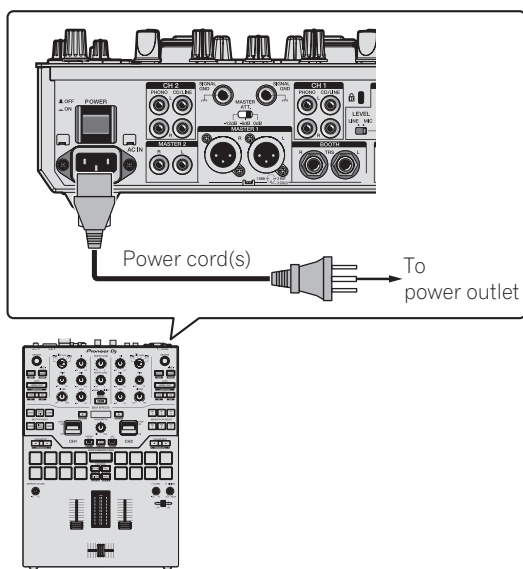
- Be sure to use the **[MASTER 1]** terminals only for a balanced output. Connection with an unbalanced input (such as RCA) using an XLR to RCA converter cable (or converter adapter), etc., may lower the sound quality and/or result in noise. For connection with an unbalanced input (such as RCA), use the **[MASTER 2]** terminals.
- **Be careful not to accidentally insert the power cord of another unit to [MASTER 1] terminal.**
- To output the sound from the **[BOOTH]** output terminals, connect devices such as speakers to the **[BOOTH]** terminals.
- For details on connecting the input/output terminals, see the Operating Instructions.

3 Connect this unit to your computer via a USB cable.

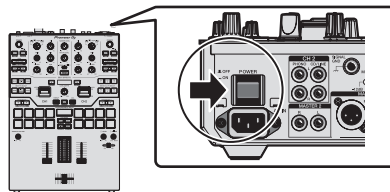


4 Turn on the computer's power.

5 Connect the power cord.



6 Press the [POWER] switch on this unit's rear panel to turn this unit's power on.



Turn on the power of this unit.

- For Windows users
The message **[Installing device driver software]** may appear when this unit is first connected to the computer or when it is connected to a different USB port on the computer. Wait a while until the message **[Your devices are ready for use]** appears.

7 Turn on the power of the devices connected to the output terminals (powered speakers, power amplifier, components, etc.).

- When a microphone, DJ player or other external device is connected to input terminals, the power of that device also turns on.

Starting the system

Launching Serato DJ

This manual consists mainly of explanations of functions of this unit as hardware. For detailed instructions on operating the Serato DJ software, see the Serato DJ software manual.

For Windows 7

From the Windows [Start] menu, click the [Serato DJ] icon under [All Programs] > [Serato] > [Serato DJ].

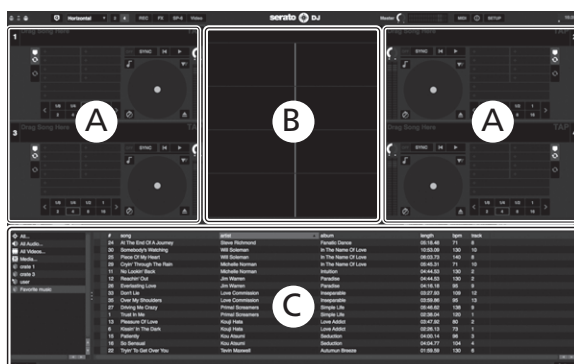
For Windows 8.1

From [Apps view], click the [Serato DJ] icon.

For Mac OS X

In Finder, open the [Applications] folder, then click the [Serato DJ] icon.

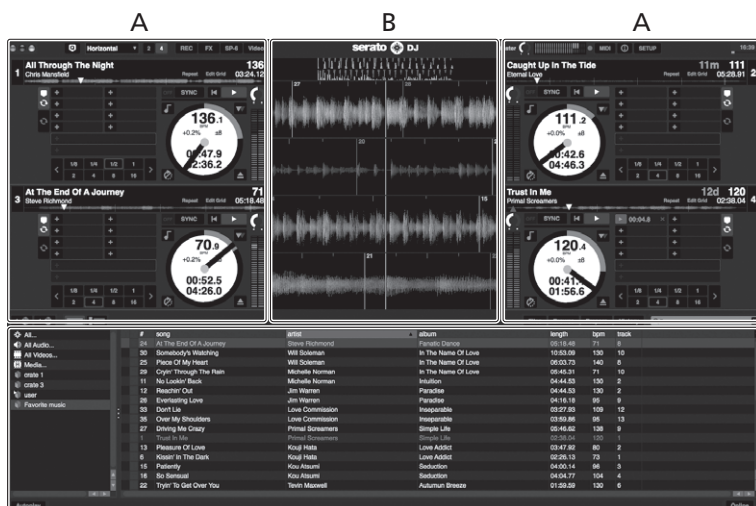
Computer screen directly after the Serato DJ software is launched



- 1 The [BUY/ACTIVATE] icon may appear on the right side of the screen that is displayed when Serato DJ is launched the first time, but there is no need to activate or purchase a license for those using DJM-S9.
- 2 Click [Online] to use the unit as is.

Computer screen when a track is loaded in the Serato DJ software

Click [Library] at the upper left of the computer screen, then select [Vertical] or [Horizontal] from the pull-down menu to switch the Serato DJ screen.



A Deck section

The track information (the name of the loaded track, artist name, BPM, etc.), the overall waveform and other information is displayed here.

B Waveform display

The loaded track's waveform is displayed here.

C Browser section

Crates in which tracks in the library or sets of multiple tracks are stored are displayed here.

Importing tracks

The following describes the typical procedure for importing tracks.

- There are various ways to import tracks with the Serato DJ software. For details, see the Serato DJ software manual.
- If you are already using Serato DJ software (Scratch Live, ITCH or Serato DJ Intro) and have already created track libraries, the track libraries you have previously created can be used as such.
- If you are using Serato DJ Intro and have already created track libraries, you may have to reanalyze the tracks.

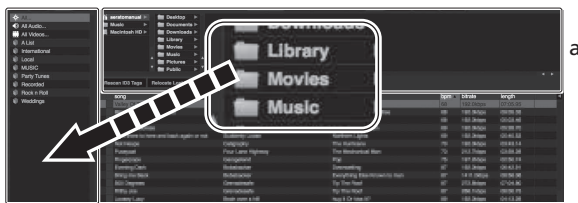
1 Click the [Files] key on the Serato DJ software screen to open the [Files] panel.

The contents of your computer or the peripheral connected to the computer are displayed in the [Files] panel.

2 Click the folder on the [Files] panel containing the tracks you want to add to the library to select it.

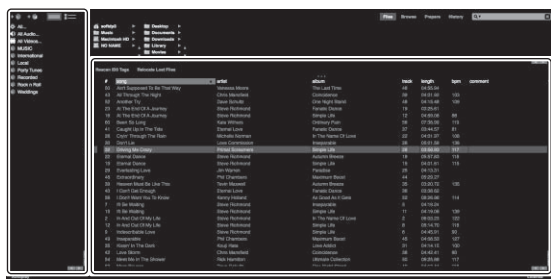
3 On the Serato DJ software screen, drag and drop the selected folder to the crates panel.

A crate is created and the tracks are added to the library.



- a [Files] panel
b Crates panel

2 Press the rotary selector, move the cursor to the library on the computer's screen, then turn the rotary selector and select the track.



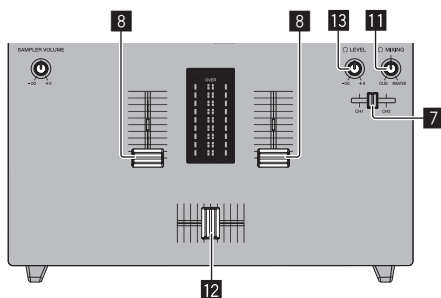
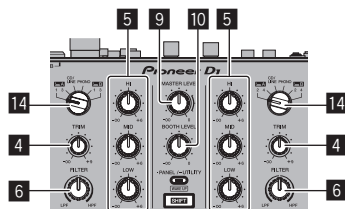
- b
a Library
b Crates panel

3 Press the [LOAD] button to load the selected track onto the deck.

Playing tracks and outputting the sound

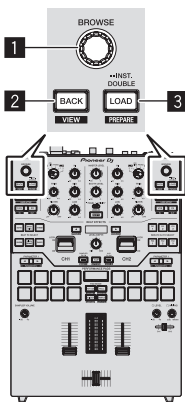
This section describes how to output the sound of DECK1 via CH1 by connecting a computer to the USB-A terminal.

- Set the volume of the devices (power amplifier, powered speakers, etc.) connected to the [MASTER 1] and [MASTER 2] terminals to an appropriate level. Note that loud sound will be output if the volume is set too high.



Loading tracks and playing them

The following describes the procedure for loading tracks into deck [1] as an example.



- 1 Rotary selector
2 BACK button
3 LOAD button

1 Press this unit's [BACK] button, move the cursor to the crates panel on the computer's screen, then turn the rotary selector to select the crate, etc.

- 4 TRIM control
5 ISO (HI, MID, LOW) control
6 FILTER control
7 Headphone CUE fader
8 Channel fader
9 MASTER LEVEL control
10 BOOTH MONITOR LEVEL control
11 HEADPHONES MIX control
12 Crossfader
13 HEADPHONE LEVEL control
14 INPUT SELECT switch

1 Set the positions of the controls, etc., as shown below.

Names of controls, etc.	Position
MASTER LEVEL control	Turned fully counterclockwise
TRIM control	Turned fully counterclockwise
ISO (HI, MID, LOW) controls	Center
FILTER control	Center
Channel fader	Moved forward
INPUT SELECT switch	[USB-A DECK1] position

2 Click the play button on the user interface of Serato DJ to play a track.

3 Move the channel fader away from you.

4 Turn the [TRIM] control.

Adjust [TRIM] so that the orange indicator on the channel level indicator lights at the peak level.

5 Turn the [MASTER LEVEL] control to adjust the audio level of the speakers.

Adjust the level of the sound output from the [MASTER 1] and [MASTER 2] terminals to an appropriate level.

Monitoring sound with headphones

1 Set the positions of the controls, etc., as shown below.

Names of controls, etc.	Position
HEADPHONES MIX control	Turned fully counterclockwise
HEADPHONES LEVEL control	Turned fully counterclockwise

2 Slide the headphone [CUE] fader to the CH1 side.

3 Turn the [HEADPHONES LEVEL] control.

Adjust the sound level output from the headphones to an appropriate level.



Note

This unit and the Serato DJ software include a variety of functions enabling individualistic DJ performances. For details on the respective functions, see the operating instructions and the Serato DJ software manual.

- This unit's operating instructions can be downloaded from the Pioneer DJ site. For details, see *Acquiring the manual* (p.6).
- The Serato DJ software manual can be downloaded from "Serato.com". For details, see *Downloading the Serato DJ software manual* (p. 6).

Quitting the system

1 Quit Serato DJ.

When the software is closed, a message for confirming that you want to close it appears on the computer's screen. Click [Yes] to close.

2 Press the [POWER] switch on this unit's rear panel to set this unit's power to standby.

3 Disconnect the USB cable from your computer.

Additional information

Changing the settings

- Various settings for **MIC** and auto standby setting, etc. can be changed on this unit.
For details on how to change settings on this unit, see the "Changing the settings" section in the Operating Instructions, which can be downloaded from the Pioneer DJ support page.
- The cushion in the crossfader section of this unit can be changed to achieve a desired operational feeling. For details on the replacement procedure, refer to the Operating Instructions.

Troubleshooting

- If you think that there is something wrong with this unit, check the items in the "Troubleshooting" section of this unit's Operating Instructions, and also check **[FAQ]** for the **[DJM-S9]** in **[FAQ & DJ software support information]** on the Pioneer DJ support page. <http://pioneerdj.com/support/>
Sometimes the problem may lie in another component. Inspect the other components and electrical appliances being used. If the problem cannot be rectified, ask your nearest Pioneer authorized service center or your dealer to carry out repair work.
- The player may not operate properly due to static electricity or other external influences. In such cases, normal operation may be restored by unplugging the power cord then plugging it back in.

About trademarks and registered trademarks

- "Pioneer DJ" is a trademark of PIONEER CORPORATION, and is used under license.

The names of companies and products mentioned herein are the trademarks of their respective owners.

Cautions on copyrights

Recordings you have made are for your personal enjoyment and according to copyright laws may not be used without the consent of the copyright holder.

- Music recorded from CDs, etc., is protected by the copyright laws of individual countries and by international treaties. It is the full responsibility of the person who has recorded the music to ensure that it is used legally.
- When handling music downloaded from the Internet, etc., it is the full responsibility of the person who has downloaded the music to ensure that it is used in accordance with the contract concluded with the download site.

Specifications

General – Main Unit

Power requirements	AC 110 V to 240 V, 50 Hz/60 Hz
Power consumption.....	24 W
Power consumption (standby).....	0.4 W
Main unit weight	4.6 kg (10.1 lb)
Max. dimensions.....	267 mm (W) × 107.9 mm (H) × 407.3 mm (D) (10.5 in. (W) × 4.2 in. (H) × 16.0 in. (D))
Tolerable operating temperature	+5 °C to +35 °C (+41 °F to +95 °F)
Tolerable operating humidity	5 % to 85 % (no condensation)

Audio Section

Sampling rate.....	48 kHz
A/D, D/A converter.....	24 bits
Frequency characteristic	
USB, CD/LINE, MIC, AUX	20 Hz to 20 kHz
S/N ratio (rated output, A-WEIGHTED)	
USB	107 dB
CD/LINE.....	103 dB
PHONO.....	90 dB
MIC.....	80 dB
AUX.....	96 dB
Total harmonic distortion (20 Hz to 20 kHzBW)	
USB.....	0.003 %
CD/LINE.....	0.005 %
Standard input level / Input impedance	
CD/LINE.....	-12 dBu/47 kΩ
PHONO.....	-52 dBu/47 kΩ
MIC.....	-57 dBu/3 kΩ
AUX.....	-12 dBu/47 kΩ
Standard output level / Load impedance / Output impedance	
MASTER 1.....	+6 dBu/10 kΩ/390 Ω or less
MASTER 2.....	+2 dBu/10 kΩ/390 Ω or less
BOOTH.....	+6 dBu/10 kΩ/390 Ω or less
PHONES	+8 dBu/32 Ω/10 Ω or less
Rated output level / Load impedance	
MASTER 1.....	+25 dBu/10 kΩ
MASTER 2.....	+21 dBu/10 kΩ
BOOTH	+25 dBu/10 kΩ
Crosstalk	
CD/LINE.....	82 dB
Channel equalizer characteristic	
HI	-∞ dB to +6 dB (13 kHz)
MID.....	-∞ dB to +6 dB (1 kHz)
LOW	-∞ dB to +6 dB (70 Hz)
Microphone equalizer characteristic	
HI	-12 dB to +12 dB (10 kHz)
LOW	-12 dB to +12 dB (100 Hz)

Input / Output terminals

CD/LINE input terminal	
RCA pin jack.....	2 sets
PHONO input terminals	
RCA pin jack.....	2 sets
MIC input terminals	
XLR connector & 1/4" TRS jack	1 set
AUX input terminal	
RCA pin jacks.....	1 set
MASTER terminals	
XLR connector.....	1 set
RCA pin jacks.....	1 set
BOOTH terminals	
1/4" TRS jack	1 set
PHONES output terminal	
1/4" stereo phone jack	1 set
3.5 mm stereo mini jack.....	1 set
USB terminal	
B type.....	2 sets
• For improvement purposes, specifications and design of this unit and the included software are subject to change without notice.	



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LIMITED WARRANTY
WARRANTY VALID ONLY IN THE U.S.A. AND CANADA

WARRANTY

Pioneer DJ Americas, Inc. (PDJA) warrants that products distributed by PDJA in the U.S.A. and Canada that fail to function properly under normal use due to a manufacturing defect when installed and operated according to the owner's manual enclosed with the unit will be repaired or replaced with a unit of comparable value, at the option of PDJA, without charge to you for parts or actual repair work. Parts supplied under this warranty may be new or rebuilt at the option of PDJA.

THIS LIMITED WARRANTY APPLIES TO THE ORIGINAL OR ANY SUBSEQUENT OWNER OF THIS PIONEER DJ PRODUCT DURING THE WARRANTY PERIOD PROVIDED THE PRODUCT WAS PURCHASED FROM AN AUTHORIZED PIONEER DJ DISTRIBUTOR/DEALER IN THE U.S.A. OR CANADA. YOU WILL BE REQUIRED TO PROVIDE A SALES RECEIPT OR OTHER VALID PROOF OF PURCHASE SHOWING THE DATE OF ORIGINAL PURCHASE OR, IF RENTED, YOUR RENTAL CONTRACT SHOWING THE PLACE AND DATE OF FIRST RENTAL. IN THE EVENT SERVICE IS REQUIRED, THE PRODUCT MUST BE DELIVERED WITHIN THE WARRANTY PERIOD, TRANSPORTATION PREPAID, ONLY FROM WITHIN THE U.S.A. AS EXPLAINED IN THIS DOCUMENT. YOU WILL BE RESPONSIBLE FOR REMOVAL AND INSTALLATION OF THE PRODUCT. PDJA WILL PAY TO RETURN THE REPAIRED OR REPLACEMENT PRODUCT TO YOU WITHIN THE U.S.A.

PRODUCT WARRANTY PERIOD

	Parts	Labor
DJ Audio and Video	1 Year	1 Year

The warranty period for retail customers who rent the product commences upon the date product is first put into use (a) during the rental period or (b) retail sale, whichever occurs first.

WHAT IS NOT COVERED

IF THIS PRODUCT WAS PURCHASED FROM AN UNAUTHORIZED DISTRIBUTOR, THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND THIS PRODUCT IS SOLD STRICTLY "AS IS" AND "WITH ALL FAULTS".

PIONEER DJ SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL AND/OR INCIDENTAL DAMAGES.

THIS WARRANTY DOES NOT APPLY IF THE PRODUCT HAS BEEN SUBJECTED TO POWER IN EXCESS OF ITS PUBLISHED POWER RATING.

THIS WARRANTY DOES NOT COVER THE CABINET OR ANY APPEARANCE ITEM, USER ATTACHED ANTENNA, ANY DAMAGE TO RECORDS OR RECORDING TAPES OR DISCS, ANY DAMAGE TO THE PRODUCT RESULTING FROM ALTERATIONS, MODIFICATIONS NOT AUTHORIZED IN WRITING BY PIONEER DJ, ACCIDENT, MISUSE OR ABUSE, DAMAGE DUE TO LIGHTNING OR TO POWER SURGES, SUBSEQUENT DAMAGE FROM LEAKING, DAMAGE FROM INOPERATIVE BATTERIES, OR THE USE OF BATTERIES NOT CONFORMING TO THOSE SPECIFIED IN THE OWNER'S MANUAL.

THIS WARRANTY DOES NOT COVER THE COST OF PARTS OR LABOR WHICH WOULD BE OTHERWISE PROVIDED WITHOUT CHARGE UNDER THIS WARRANTY OBTAINED FROM ANY SOURCE OTHER THAN A PIONEER DJ AUTHORIZED SERVICE COMPANY OR OTHER DESIGNATED LOCATION. THIS WARRANTY DOES NOT COVER DEFECTS OR DAMAGE CAUSED BY THE USE OF UNAUTHORIZED PARTS OR LABOR OR FROM IMPROPER MAINTENANCE.

ALTERED, DEFACED, OR REMOVED SERIAL NUMBERS VOID THIS ENTIRE WARRANTY

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PIONEER DJ LIMITS ITS OBLIGATIONS UNDER ANY IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO A PERIOD NOT TO EXCEED THE WARRANTY PERIOD. NO WARRANTIES SHALL APPLY AFTER THE WARRANTY PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

TO OBTAIN SERVICE

PDJA has appointed a number of Authorized Service Companies throughout the U.S.A. and Canada should your product require service. To receive warranty service you need to present your sales receipt or, if rented, your rental contract showing place and date of original owner's transaction. If shipping the unit you will need to package it carefully and send it, transportation prepaid by a traceable, insured method, to an Authorized Service Company. Package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include your name, address and telephone number where you can be reached during business hours.

On all complaints and concerns in the U.S.A. and Canada call Customer Support at 1-800-872-4159.

For hook-up and operation of your unit or to locate an
Authorized Service Company, please call or write:
CUSTOMER SUPPORT
Pioneer DJ Americas, Inc.
P.O. BOX 1720
LONG BEACH, CALIFORNIA 90801
1-800-872-4159
<http://www.pioneerelectronics.com>

DISPUTE RESOLUTION

Following our response to any initial request to Customer Support, should a dispute arise between you and Pioneer DJ, Pioneer DJ makes available its Complaint Resolution Program to resolve the dispute. The Complaint Resolution Program is available to you without charge. You are required to use the Complaint Resolution Program before you exercise any rights under, or seek any remedies, created by Title I of the Magnuson-Moss Warranty-Federal Trade Commission Improvement Act, 15 U.S.C. 2301 *et seq.*

To use the Complaint Resolution Program call 1-800-872-4159 and explain to the customer service representative the problem you are experiencing, steps you have taken to have the product repaired during the warranty period and the name of the authorized Distributor/Dealer from whom the Pioneer DJ product was purchased. After the complaint has been explained to the representative, a resolution number will be issued. Within 40 days of receiving your complaint, Pioneer DJ will investigate the dispute and will either: (1) respond to your complaint in writing informing you what action Pioneer DJ will take, and in what time period, to resolve the dispute; or (2) respond to your complaint in writing informing you why it will not take any action.

RECORD THE PLACE AND DATE OF PURCHASE FOR FUTURE REFERENCE

Model No. _____ Serial No. _____ Purchase Date _____

Purchased From _____

KEEP THIS INFORMATION AND YOUR SALES RECEIPT IN A SAFE PLACE

UCP0515

To register your product, find the nearest authorized service location, to purchase replacement parts, operating instructions, or accessories, please go to one of following URLs :

Pour enregistrer votre produit, trouver le service après-vente agréé le plus proche et pour acheter des pièces de rechange, des modes d'emploi ou des accessoires, reportez-vous aux URL suivantes :

In the USA/Aux Etats-Unis or In Canada/Aux Canada
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